Service: <Service name>

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| Service | Name of the service |
| Definition | What the service does |
| Process | How the service is managed and executed. |
| SLA Management | Definition of the SLAs for the components of the service. |
| Capacity Mgmt | How much of this service is required? How much capacity is available?  |
| Availability Mgmt | When is the service available? E.g. is the service 24 x 7 or work hours only? |
| Supplier | Who provides the service?  |
| Integration | The other services that the service integrates with. These can be both from security or other areas of the business. |
| Practices | The practices that currently make up the service, and the practices that you will look at implementing in the near future. This helps with maturity assessment and resource planning. Examples are:Penetration testingThreat huntsPatch management |